



COOKIES BY
Sweet Janna Lea

*Creating custom edible art to celebrate and
make your occasion memorable.*

Thank you for your interest in ordering custom decorated sugar cookies. Since my cookies are home-baked and hand-decorated, I can create made to order cookies to fit any special occasion, such as baby showers, birthdays, bridal showers, weddings, holidays, and thank you gifts. When it comes to creating custom edible art, the options are endless.

I will work with you to design your very own custom cookies. Provide me with your own inspiration from a party invitation or other source, or give me the artistic freedom to create your custom design. Cookies may be 3 to 5 inches at the tallest points and are made fresh to order. Quality ingredients are used for the dough which is hand-rolled and cut. Decorated cookies are never frozen.

☞ Frequently Asked Questions ☞

How many cookies may I order?

There is a minimum cookie order of one dozen (12 cookies) and a maximum cookie order of three dozen (36 cookies). You may order 2-3 designs using up to 4 colors per order. Consideration will be given to orders under one dozen, so please ask.

What designs do you offer?

Cookies are custom made. I will work with you to design your very own custom cookies.

NOTE: Logos and character cookies may be an additional charge. You must have the license to use certain logos/characters and have the ability to give me permission to use them as well. If not, I will only be able to do cookies inspired by your design requests (i.e., colors/designs coordinating with your theme but not specific designs/shapes that are licensed by a company).

What flavors are available?

Almond, chocolate, lemon, orange spice, and vanilla.

May I order more than one flavor?

My go to flavor is lemon...it is my best seller. However, a minimum of 1 dozen cookies per flavor is required. For example, on an order for 2 dozen cookies you can order 1 dozen lemon flavored and 1 dozen vanilla flavored.

How does pricing work?

Pricing varies for custom orders and is based on the size and detail of each cookie. Generally, pricing starts at \$54 per dozen. See my pricing chart and examples on the last two pages. A personal quote will be provided on all orders.

The recipient of the cookies may have allergies. What are the ingredients?

Cookies are *produced at a private residence that is exempt from State licensing and inspection, and may contain allergens*. Ingredients include: All-purpose flour (and/or cocoa powder for chocolate cookies,) sugar, butter, eggs, cornstarch, salt, vanilla, bakery emulsions (such as lemon or orange flavor) and almond, lemon or orange zest and/or cardamom spice; and, meringue powder and food coloring for royal icing. If you have concerns about allergens, you may want to reconsider placing an order.

Do you offer gluten free, nut free, or vegan options?

Unfortunately, no. Due to cross-contamination of common allergens, these options are not offered.

How do I place an order?

It's always best to order early. *First, check with me to determine whether I have availability to meet the date in which you would need cookies.* If available, I will provide you with a **Custom Cookie Order Request** form. Upon receipt of your form I will follow up with you to finalize cookie details that includes the number of cookies needed, theme/design(s) and costs. Prepayment is required to secure all orders. Full payment must be made by the *pay in full by date* I provide you.

How will cookies be packaged?

Cookies will be individually wrapped in a food safe **clear** bag which not only protects individual cookies from airborne contaminants but it extends the shelf life of the cookie as well and, then placed in a standard bakery box for safe transport. This option is perfect for party favors.

Additional packaging options are available: Premium box wrapping is available at an additional cost. Premium boxes are glossy white with a large window to reveal your special gift, with a white Tulle bow and white shredded filler. *NOTE:* If you wish to have your cookies gift boxed, for example, by the dozen, one cookie in a box, two cookies in a box, etc., a personal price quote will be provided.

How long do the cookies last?

Cookies individually wrapped in a food safe clear bag will remain fresh for up to 2 weeks. The same for cookies stored in a dry, airtight container. Decorated cookies can also be frozen for 2-3 months. They should not be refrigerated.

Do you ship?

I do not ship cookies. Pickups/deliveries in the Charleston (WV) area only.

What forms of payment do you accept?

Cash, Venmo, Cash App and credit card.

What is your cancellation and refund policy?

You may cancel your order 5 days from the date in which it is confirmed and a full refund will be made on orders paid in cash; however, if paid with a credit card, no refund will be issued but you may apply your credit toward a future order. Should I need to cancel your order due to unforeseen circumstances, you will receive an immediate full refund.

Do you ever sell less than 1 dozen, pre-made designs?

I plan to occasionally sell pre-made, seasonally decorated cookies by finding locations to host a 'pop up shop'. If you, or someone you know, is interested in having me in your store or shop, please don't hesitate to reach out to me. Please follow my Facebook and Instagram pages for announcements.

Still have questions? Send me an email at sweetjannalea@yahoo.com and I'll answer as soon as I can.

Cookie Size	Basic Design (1-2 colors)*	Detailed Design (up to 4 colors)*
Regular (about 3 – 4 inches)	4.00	5.00+
Large (about 4 – 5 inches)	5.00	6.00+

**White icing does not count as a color*
***Examples of basic and detailed cookies are provided below.*

If you would like to see more of my decorated cookies, please follow me on Instagram @SweetJannaLea or Facebook @Cookies by Sweet Janna Lea.

Basic Designs





Excludes Ant and Plaque cookies, they have details.

Detailed Designs



Excludes Musical Notes, they are a basic design